

# London Ambulance Service

- The London Ambulance Service treats over 1.4million patients a year, delivering care and advice over the phone, on scene and online.
- The team is made up of different clinical roles, including Emergency Ambulance Crew, Paramedics, Doctors, Nurses and Midwives.



## Benefits

Our clinicians will have access to relevant clinical data when you call 999 or 111 enabling quicker and safer decision-making in an emergency.

Access to data will enable us to safely treat patients at home reducing unnecessary visits to hospital.

Our staff will need to ask less questions regarding your history, medications, allergies and care plans.

## Concerns

We will need to ensure that data is consistent and easy to read quickly.

We will need to use a device to read data and document patient history; how will patients feel about devices?

We will need to ensure ‘terminology’ is consistent across systems.